

Frequently Asked Questions

Q: When did Appliance Warehouse take over my lease?

A: Appliance Warehouse Acquired Consolidated Appliance Rental effective of 3/6/2020.

Q: What is my account number?

A: An e-mail was sent out with your new account number. If you did not receive an e-mail, please e-mail us at awservice@appliancewhse.com. In your e-mail just provide the account holder name, address and phone number with any questions or concerns. Our team members will be happy to provide your account number with any additional support necessary.

Q: Will the price I pay per month change?

A: No, the lease rates will remain the same.

Q: Will my lease agreement change?

A: No, your lease agreement will remain the same.

Q: How can I make payments?

A: If they are enrolled in auto pay, your automatic payments will continue with Appliance Warehouse. If you'd like to verify or make any changes, please log into your [customer account](#).

Q: I already have a delivery/pickup/service scheduled. Do you have that in your system?

A: All work orders should reflect in our system by 3/6/20. Deliveries that were paid for will be scheduled.

Q: When is my bill due?

A: The first invoice is available on 04/06/2020

Q: I had a credit on my account, will that still reflect on my new account?

A: All credits will be carried over and will reflect on the account